Toolkit for Veteran Friendly Institutions

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www.acenet.edu/STWS
ACE Veterans Programs

• Success for Veterans Jam

• Success for Veterans Award Grants

• Severely Injured Service Members: Fulfilling Their Dreams

• Other: research publications, GI Bill implementation meetings, TodaysGIBill.org, military training evaluation and credit recommendations
Key Findings

• Best ways to start new promising practices:
  – Task force
  – Top down support
  – Student involvement
  – Community Partnerships
  – Communication/Dissemination

• Accommodating TBI and PTSD in the Classroom

• The term “veteran-friendly”

Other findings: orientation, faculty training, recruiting
Toolkit for Veteran Friendly Institutions

- Institutions define “veteran-friendly”
- Highlight real-world examples
- Search for promising practices
- Share success stories

www.VetFriendlyToolkit.org
Welcome
Welcome to the Toolkit for Veteran Friendly Institutions. Created by the American Council on Education (ACE), this online resource is designed to help institutions of higher education build effective programs for veterans students and staff. It highlights a variety of best practices including veteran-specific orientation offerings, on-campus veterans service centers, prescriptive student success efforts, faculty training, and counseling and psychological services for veteran students. It also includes video clips, profiles of student veterans programs across the U.S., and a searchable database of tools and resources.

Many colleges and universities have taken significant steps toward providing supportive programs and services for returning veterans, but what does it mean when a school is labeled “veteran friendly”? After all, the term “veteran friendly” has no established criteria and can be used as a recruiting tactic with little accountability.

ACE has learned the definition of “veteran friendly” is as diverse as today’s higher education community. Factors such as campus culture, academic environment, student body, and campus programs and services on campus and in other programs can vary widely. Veteran-friendly institutions have a program and students’ needs in mind just that.

I’m Interested in:
- Policies
- Career Services
- Disability Services
- VA Work Study Program
- Best Practices
- Tutoring

ACE Success for Veterans Award Grants

Jim Miller
Student, George Mason University

Highlights of promising practices in serving student veterans.

Institution Highlights
The Richard Stockton College of New Jersey
Jimmie Leeds Road, PO Box 295
Stockton College of New Jersey’s Veteran Affairs program is highly acclaimed and considered as one of the top programs in the region. The program has an outstanding successful academic profile for...

Search Content
View Success Stories
Register
Institution Highlights
Staff & Faculty Training

During the ACE Veteran Success Jam, faculty training was cited as one of the best ways to reduce confusion and stigma related to the student veteran population. It helps reduce confusion about the importance of Department of Veterans Affairs appointments and raises awareness among faculty of available institutional services for veterans.

These trainings can also offer faculty a better understanding of military culture, which can go a long way toward ensuring military students perform to the best of their ability. Veteran students face many of the same challenges as adult or non-traditional students: They are older and more mature, many are losing the needs of a family and some are commuting long distances to complete their education. Military students, however, also bring with them a structure, sense of discipline and work ethic that typically far exceeds faculty expectations.

With a greater number of veterans expected to enter all areas of post-secondary education in the years to come, it is important to highlight the additional leadership and other qualities and characteristics that veterans bring to the academic environment and communicate these to faculty.

For example, today's military has been trained to work with groups from different cultures. They are skilled in getting groups to focus on tasks and use each others' strength to accomplish goals. Most have experiences that bring with them a breadth of knowledge that is generally more global and worldly than the average college student. These experiences can add significant depth to classroom discussions.
Register

- Select Institution
- Tell Us About Yourself!
- What are your Interests?
- Quarterly Newsletter
Your Profile

- Update Personal Information
- Update Institution Information
- Share Resources
- Saved Resources & Searches
Share Resources

- Be Specific
- Program Area
- Key Issue
Add this line of HTML to your institution website to represent yourself as a participating member of the Veteran Friendly Toolkit:

```html
<a href="http://www.vetfriendlytoolkit.org/?badge_id=3963">
<img src="http://www.vetfriendlytoolkit.org//ui/images/vftkbadge.png" />
</a>
```

Click here for code to place this badge on your site.
### Participating Institutions

The following universities have uploaded resources to the Toolkit for Veteran Friendly Institutions. Please join them by creating a profile, sharing your experiences and contributing to the toolkit.

<table>
<thead>
<tr>
<th>Institution</th>
<th>Address</th>
<th>Contact</th>
<th>Website</th>
<th>Counseling</th>
<th>Financial Aid</th>
<th>Resources</th>
<th>Student Services</th>
<th>Program Areas</th>
<th>Workforce Development</th>
<th>Link to Profiles</th>
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</thead>
<tbody>
<tr>
<td>Baker College Online</td>
<td>0-200</td>
<td>Students</td>
<td>1200 Veterans, 2-year, 4-year/Graduate</td>
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<td>Students</td>
<td>Unknown Veterans, 2-year, 4-year/Graduate</td>
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<td>Students</td>
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<td>Students</td>
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<td>Students</td>
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</tr>
</tbody>
</table>
Eastern Washington University

Eastern Washington University has been designated by GI Jobs magazine as a Military Friendly School for 2012 and has been designated as a Partner for Veterans Supportive Campuses by the State of Washington. The grand opening of EWU’s new Veterans Center will be in July 2012. The Center will be staffed by a director, a counselor, a GI benefits coordinator, graduate assistants, VetCorps representative and faculty liaisons.

Eastern Washington University
ECB 5th Street
Cheney, WA 99004-2597
http://www.ewu.edu

Student Population Size: > 5,000
Veteran Students: 500
Proud Institution: yes
Degree Type: 4-year, Post-Graduate
Veteran Programs: yes
http://access.ewu.edu/records-and-registrations/veterans-services.php

RESOURCES

EWU opens new Military Services Center. PDF
News article: EWU opens a new Military Services Center in July 2012
22 March 2012
Eastern Washington University -> > 5,000 Students, 500 Veterans 4-year, Post-Graduate
Flag as Inappropriate

Veterans Resources Fair. PDF
News article: EWU’s 1st Annual Veterans Resources Fair
22 March 2012
Eastern Washington University -> > 5,000 Students, 500 Veterans 4-year, Post-Graduate
Flag as Inappropriate

Theatre Program Production Honoring Veterans. PDF
News article: EWU Theatre program receives honor of second production of “The Things They Carried” Honoring Veterans
22 March 2012
Eastern Washington University -> > 5,000 Students, 500 Veterans 4-year, Post-Graduate
Flag as Inappropriate

AmeriCorps funds VetCorps Program. PDF
News article: EWU VetCorps Program funded through AmeriCorps to help veterans receive financial help and support
22 March 2012
Eastern Washington University -> > 5,000 Students, 500 Veterans 4-year, Post-Graduate
Flag as Inappropriate

Dental Services - Helping Vets Smile. PDF
Annual dental and orthodontics program
22 March 2012
Eastern Washington University -> > 5,000 Students, 500 Veterans 4-year, Post-Graduate
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Search Resources

VETERAN FRIENDLY TOOLKIT RESOURCES

Veteran Friendly Toolkit Resources

Search for a resource

ADVANCED SEARCH

Institution Size
- Any

Program Area
- Any

Degrees Options
- Any

Key Issues
- Any

Institution Type
- Public
- Private

Number of Veterans
- Any

SEARCH

Track Your Progress

- Key Word
- Program Area
- Key Issue
- Institution Demographics
Toolkit Resource Results

Refine Search

Showing 1 to 10 of 121 entries

2011 Veterans Program Profile - PDF 95KB
Program Profile Tracking of Student Veterans at Los Angeles City College
14 February 2012
Los Angeles City College - 10081 Students, 599 Veterans, 2-year

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Position Description - DOC 58KB
Sample Position Description for a Veteran Coordinator. Developed to sustain the U-MAP (UMA Military Achievement Project) Coordinator position
16 February 2012
University of Maine at Augusta - 2964 Students, Unknown Veterans, 2-year, 4-year

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Peer Mentor Position Description - DOC 27KB
Sample position description for a student veteran peer mentor
16 February 2012
University of Maine at Augusta - 2964 Students, Unknown Veterans, 2-year, 4-year

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UNC SERVES Report to the President - PDF 1545KB
UNC System-wide Evaluation and Recommendations for Veterans Education Services. Special report to the the president of the UNC System
27 February 2012
The University of North Carolina System - 3 Students, 4000 Veterans, 2-year, 4-year, Post-Graduate, Training/Licensing

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Career and Guidance (CG) 151 - DOC 39KB

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Questions?

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